

Dear Families,

An exciting new adventure awaits

Every year we look forward to welcoming our newest little people to the OSHClub family.

We understand that starting school can be a daunting time for parents and children alike. We at OSHClub are here to help make the transition as smooth and enjoyable as possible as you and your child to prepare for this big milestone.

Our Outside School Hours Care (OSHC) services support families by offering a safe, supervised environment for children before and after school, as well as during school holidays and pupil free days.

Our programs are designed to help children build new skills, stay mentally and physically active, and most importantly, have fun and play in a supportive environment that scaffolds around the school day.

We are also pleased to share that the Government Child Care Subsidy (CCS) is available on all of our programs to offset the cost of OSHC. When claiming the CCS, this subsidy can reduce the costs of care by up to 90%.

As a leading provider of OSHC services across Australia, we have developed some information, events and content to help you and your child get ready for this big and exciting step. The information below will help you consider and secure your bookings for 2026 as you start to plan for the year ahead.

This special *BIG School. Let's Go* pack has some great offers and opportunities that you won't want to miss, including:

1. FREE Parent Information Webinars on 11 November 2025 & 21 January 2026:

Mark your calendars! We're hosting two **free webinars** with renowned child development expert and CEO of Play Australia, **Robyn Monro Miller**.

This is a fantastic opportunity to gain valuable insights into how you can support your child as they transition into school life during this emotional and exciting time.

Learn more about the government Child Care Subsidy (CCS) from one of our team who will provide an overview of the subsidy, discuss upcoming changes in January 2026, and how this could apply to your family in accessing more affordable care.

Whether you're excited, nervous or a bit of both, we're here to help you navigate the journey with confidence so please [register here](#). Everyone is welcome so please invite your friends and make a fun night of it.

2. Welcome Pack when you Enrol

Enrol with us by 28 February 2026, and receive a **welcome pack, stickers and a fun bag tag** from your OSHClub service in Term 1 2026 - just in time to celebrate their new school adventure!

3. Attend three Fridays FREE in 2026!

New prep/kindy families can enjoy **three Friday sessions free***! This is a wonderful chance for your child to get familiar with our service and settle into their new routine. This offer includes the opportunity to try one free **Rise then Shine** session (before school care), one free **Stay and Play** session (after school care), and one free day of **Holiday HQ***.

We strongly recommend that all families enrol - even if you don't plan to use the service regularly. Life can be unpredictable, and it's comforting to know your child has a safe, familiar place to go if needed.

More details and registration links can be found on our website: oshclub.com.au/parent-support/prep-and-kindergarten-kids

We look forward to welcoming your family and supporting your child as they take this exciting next step. If you have questions, we are here to help. Please contact our customer experience team on **1300 395 735** who can support you as you start this new adventure with your child.

Warm regards,

A handwritten signature in black ink, appearing to read "Melinda Crole".

Melinda Crole

COE, OshClub